

## *Padstow Business Consultation – April/May 2018*

At successive meetings during the first three months of 2018, the Neighbourhood Plan Steering Group considered how it should carry out a consultation on the aims and objectives of the Neighbourhood Plan with businesses of the Padstow area. It was keen to carry out this consultation at, or around, the same time as a similar consultation was taking place with the community at large.

After due consideration, it was agreed to hold a specific consultation event on Tuesday 17<sup>th</sup> April 2018 in the Council Chamber at the Council Offices, Station House, Padstow. On display would be exhibition panels showing, topic by topic, a set of working aims and objectives that had emerged from the public engagement sessions that had taken place in February 2018<sup>1</sup>. It was agreed that a short survey of attendees should also be carried out.

The invitation to local business stressed that this was an opportunity for the business community to contribute to the neighbourhood planning process, by adding their views on the aims and objectives; highlighting issues, particularly land use-related ones, that hamper their business operations; and suggesting planning policies which could help their business to function better or prosper.

The event was arranged as a 'drop-in' type. Businesses were invited to send representatives between either 08:00 – 11:00 or 16:00 – 19:00. Members of the Steering Group and Working Group would be present to assist with information and explanation.

Padstow Town Council's Support Officer prepared a list of businesses with the help of members of the Steering Group. The initial list comprised some 197 business names and addresses. A letter of invitation was sent to each business address (see letter at Appendix C). Letters were sent to a total of 197 businesses within the Padstow parish area on the 5<sup>th</sup> or 6<sup>th</sup> April 2018. The event was promoted on the Town Council's Website.

Attendance on the day was disappointing. 22 persons attended across the two sessions on the 17<sup>th</sup> April 2018, representing some 18 businesses. A list of attendees can be found in Appendix D.

Despite the low attendance a good number of points, issues and suggestion were made. These were shared with the Neighbourhood Plan Steering Group in the form of a Summary Report at its meeting on 25<sup>th</sup> April 2018. The Steering Group decided that the response received should be shared with all the businesses. It was hoped that by doing so it may stimulate a response from those businesses that were unable to attend the consultation event or additional, more considered comments, from those that did.

A follow-on letter (see Appendix E) was sent on the 27<sup>th</sup> April 2018 to 199 business (two more came forward following the sessions on the 17 April 2018). The correspondence included the Neighbourhood Plan's working set of aims and objectives and a 'snap survey' form. This follow-on call for comments was also promoted on the Town Council's Website, both on its lead page and on the neighbourhood planning pages. The deadline for this follow-on consultation was set at Friday 18 May 2018.

Only two further completed survey forms were received by the deadline, together with two emails from business or their representatives setting out in some detail their development/growth ambitions, which will be taken into account as development options are considered

The additional comments and survey returns were added to the others to provide the single set of consultation and survey responses that can be read in full in appendices A and B.

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<sup>1</sup> <http://www.padstow-tc.gov.uk/wp-content/uploads/2017/10/Aims-Objectives-Workshop-Report-Jan18-002.pdf>

## Business Consultation Response Summary

### Neighbourhood Aims and Objectives

The business community that responded to the consultation were generally very supportive of the broad aims that the Steering Group had adopted for the Neighbourhood Plan. There was also a great deal of agreement about the topic objectives. The comments made on the topic objectives are summarised in the table below.

<i>Topics</i>	<i>Essential Messages from Local Businesses:</i>
Natural Environment	<ul style="list-style-type: none"><li>• <i>Maintenance of the natural environment and its assets and features is important</i></li><li>• <i>The natural environment is a major attractor of visitors</i></li></ul>
Built Environment and Heritage	<ul style="list-style-type: none"><li>• <i>Don't destroy the character of the area through inappropriate or too much development</i></li></ul>
Housing	<ul style="list-style-type: none"><li>• <i>Growth of second homes needs to be controlled</i></li><li>• <i>More affordable homes would be welcomed</i></li></ul>
Transport, Traffic and Parking	<ul style="list-style-type: none"><li>• <i>Need measures to improve parking situation for the benefit of the local community</i></li></ul>
Local Economy and Tourism	<ul style="list-style-type: none"><li>• <i>Improvements to business areas are required</i></li><li>• <i>Expansion space for local business should be created</i></li></ul>
Community Wellbeing	<ul style="list-style-type: none"><li>• <i>Tourist/visitor facilities and opportunities could be improved</i></li><li>• <i>There should be more for young people</i></li></ul>

### Business Snap Survey

We asked three questions. The first question asked business representatives what if anything they would change in the local area to improve their business. Reliable parking arrangements was prominent amongst the replies from town centre-based businesses; as was the need for more space and less congestion, so as to be able to operate efficiently and expand if possible. The development of a more all-year round economy also received supported. Out-of-town businesses called for better footpath links to their trading areas.

When asked what planning-related actions could help their business, the town centre businesses echoed much of what they said in answer to the first question. Better traffic management, more space and less congestion are required. The out-of-town businesses suggested that road network improvements were needed.

The third question asked was an open, "have you any other comments?" The responses from town centre businesses emphasised the need for good quality town centre management and services, including improved parking arrangements for local people. The out-of-town businesses drew attention the unsatisfactory parking arrangements on the Treceus Industrial Estate.

### Conclusions

The initial business consultation may not have generated a large number of responses or identified many issues and opportunities that weren't already known about. It has however:

- Confirmed that the business community is generally in accord with the aspirations of the wider community as to how the Padstow area should develop over the next few years
- Established that traffic and parking-related matters are of concern to the business community
- Suggested that the local economy and tourism should be a key topic on the agenda for the Neighbourhood Plan
- Enabled us to make contact with almost 200 local businesses and make them aware of the Neighbourhood Plan, the process and what it might achieve
- Generated some interest in neighbourhood planning, which can be built on
- Challenged both the Neighbourhood Plan Group and the local business community to find effective ways to carry out further consultations

Appendix A Aims and Objectives - Response and Suggestions

<b>Natural Environment</b>	
<p><b>Aim 1. Protect the Sensitive Areas of Natural Environment</b></p> <p><b>Aim 2. Safeguard the Character of the Local Countryside</b></p>	<p><i>1 &amp; 2 Agree – but this should not preclude development in the AONB, it should be just another factor to consider although no development in very sensitive areas</i></p> <p><i>How do you protect aims 1 and 2?</i></p> <p><i>Agree to all aims</i></p> <p><i>Agree with all</i></p> <p><i>Agree with all points</i></p> <p><i>Agree with all</i></p> <p><i>Agree with all points</i></p> <p><i>Aim 1A, 1B agree</i></p> <p><i>Agree with all points</i></p> <p><i>Aim 2 support</i></p>
<p>Objective 1A. Ensure coastlines, riverbanks &amp; AONB are adequately protected</p> <p>Objective 1B. Protect and enhance biodiversity</p> <p>Objective 2A. Protect habitats and the key landscape characteristics</p> <p>Objective 2B. Facilitate responsible public access and tourism use of the countryside</p> <p>Objective 2C. Support local farming</p>	
<ul style="list-style-type: none"> <li>• <i>2c very much agree</i></li> <li>• <i>Local paths to be kept clear and well maintained. Camel Trail to be kept well maintained</i></li> <li>• <i>Agree with all. Maintenance of footpaths</i></li> <li>• <i>Environmentally friendly</i></li> <li>• <i>Obj. 2A extend to local monuments and points of interest</i></li> <li>• <i>Good maintenance of public footpaths/areas will encourage more people to use the areas reducing use of vehicles</i></li> <li>• <i>Footpath maintenance needs to improve some of the best used paths are very poor condition</i></li> <li>• <i>Obj. 1A to 2C agree, would hope all our natural open spaces can be preserved but would see protection and sensible use as equally important.</i></li> <li>• <i>Tourism is incredibly important</i></li> <li>• <i>We must protect our environment. This is our greatest attraction</i></li> <li>• <i>2A, 2B, 2C agree.</i></li> <li>• <i>Ensure conservation of AONB</i></li> <li>• <i>Obj. 1A, 1B agree</i></li> </ul>	
<b>Built Environment and Heritage</b>	
<p><b>Aim 3 Safeguard and Enhance the Historic Built Environment</b></p> <p><b>Aim 4 Establish the Limits and Preferred Locations for Development</b></p> <p><b>Aim 5 Establish High Standards of Design and Layout for New Development</b></p>	<p><i>3 agree, 4 agree for both Trevone and Padstow, 5 agree, but do not make too dense</i></p> <p><i>Agree with all</i></p> <p><i>Agree with all aims</i></p> <p><i>Agree with all</i></p> <p><i>Agree with all</i></p> <p><i>Aim 3 and 4 agree</i></p>
<p>Objective 3A. Protect historic building and structures from harm</p> <p>Objective 3B. Protect and enhance local green spaces and green infrastructure</p> <p>Objective 4A. Set preferred development strategy</p> <p>Objective 4B. Define and describe the limits</p> <p>Objective 5A. Establish sustainable design and layout standards</p> <p>Objective 5B. Ensure new development is well connected</p>	

- All very noble objectives 3A to 5B good luck
- Agree with 4B – define the limits then there's no argument
- Totally agree 3A and 3B
- 4A and 4B is an absolute must
- Support the use of traditional building materials especially natural stone and lime mortar
- Agree to all not to build on green spaces
- Keep design in keeping with the area

### Housing

**Aim 6 Maintain an Appropriate Mix of Housing Types and Tenures**

*6-7 agree with all policies but housing should be distributed fairly between Padstow and Trevone*

**Aim 7 Understand and Prioritise Local Housing Need**

*6 and 7 agree with all  
Aim 7, support*

**Objective 6A. Establish appropriate mix of dwellings on new developments**

**Objective 6B. Encourage sustainable housing design and development**

**Objective 6C. Restrict second-home development**

**Objective 7A. Ensure development contribute towards meeting local housing needs**

**Objective 7B. Prioritise access to affordable housing**

- Strongly agree with Obj. 6C
- Affordable housing prioritised for people with local connections
- 6A make provision for later living/retirement living
- 6C whilst I agree with the principle, I do have concerns that this may affect viability because of mortgage-ability of homes with primary residence restriction
- Agree with 6C if it is about establishing sensible levels not anti-second homes. Mixed development not 7B
- Limit second home development. Create more affordable housing and especially rentals for local people
- No more second homes and ask for more help from second home-owners to help community
- Definitely local houses for local people. Especially those working in the area
- Obj. 6C definitely agree to no more second homes. Affordable housing for locals. Aim 7 yes agree
- Try to restrict over development of existing housing by second homeowners. Extensions far too large
- Review planning when people buy houses and want to extend them, think about locals
- 6C ensure second home-owners contribute to community
- 6A, 6B, 6C, 7A, 7B agree
- Agree with providing actual affordable housing for locals
- Agree with all especially 6C
- Support caravan parks in providing alternative second home holiday homes in form of caravans and lodges
- Agree with policies but affordable housing must be affordable not with theses silly huge deposits
- Obj. 6A, 6B agree
- More homes = more infrastructure is needed
- More local/affordable housing to provide a better community instead of a second home owner paradise
- Restricting second home development needs careful thought. By restricting second homes on new developments it creates a demand for existing housing stock and moves developers out of the area – to the next local site that allow second homes. By restricting development, it only increases value
- Would be interested in the definition of "local"- born here? Live here? Work here? Main residence here? Family here? How far out does local extend to? What about those who were born and grew up here and are now living away? Very difficult to pinpoint.
- If housing for social, make them 3-4 bedroomed. 2 bedroomed are not big enough for families.

### Transport, Traffic and Parking

**Aim 8 Reduce the Impact of Motor Traffic in Padstow**

*8 agree*

*Agree with all*

**Aim 9 Support the Increased Use of Sustainable Transport Modes**

*Agree with all the proposals*

*Agree with all above*

*Aim 9 fully agree*

**Aim 10 Ensure Parking Provision Serves the Best Interests of the Area**

Objective 8A. Support measures to reduce traffic congestion and improve road safety  
 Objective 9A. Improve and extend the footpath network  
 Objective 9B. Facilitate electric vehicle charging facilities  
 Objective 9C. Support public and community transport initiatives  
 Objective 10A. Support the provision of new car parking areas when and where appropriate  
 Objective 10B. Ensure parking in residential areas is sufficient to meet residents' needs

- *Improve access and transport links between town and Padstow holiday & touring parks and coast swimming pool at Holiday Park*
- *though access must be maintained at all times for delivery*
- *9A aim to extend foot/cycle path between Percy Mews and Green Lane to promote a wider foot/cycle network*
- *Open for commercial use*
- *10B maybe it's time again to instigate residents' parking areas*
- *I strongly support all of these objectives*
- *In order of priority: agree with 8A. 9C both align. 9B there will be an inevitable increase in electric cars so providing facilities now makes sense. 10B is that not already the case.? Permits?*
- *Resident parking is difficult to enforce*
- *especially 9C and 9B let's get ahead of the game. 10A yes, we need more parking. We will need to maintain delivery vehicle access as they are often delayed. 10B strongly support*
- *Increase bicycle parking at the end of the Camel Trail to stop bicycles going into town or being locked up where they shouldn't*
- *10A agree*
- *Agree to all parking restrictions with double yellow lines on all junctions. Traffic warden to be more reasonable to worker unloading*
- *Trelawney Road chaos parked cars everywhere do away with grass verges and do designated parking bays per house. Locals free parking is needed*
- *New medical and dental centre with parking on-site*
- *Totally agree with 9A 9B 9C*
- *Obj. 10A Padstow has enough parking. Need to control number of visitors. Obj. 10B resident's parking*
- *Obj. 8A pedestrianise where appropriate.*
- *Improve footpath maintenance and signage*
- *Parking for locals and workers*
- *Automated parking spaces display at top of town*
- *Residents parking and additional out-of-town parking huge problem every year as town gets busier*
- *Provision of more controlled out of town parking seems to be high on the agenda and I would agree so long as the town sees the benefits of parking fees. I also feel a sustainable/environmentally friendly way of travelling from out-of-town parking to the centre should be explained. Agree that pedestrianising parts of town would be a solution to review*

**Local Economy and Tourism**

<p><b>Aim 11 Encourage a Wider Range of Local Employment Opportunities</b></p> <p><b>Aim 12 Improve Business Areas and Support Sustainable Business Practices</b></p> <p><b>Aim 13 Ensure the Town Centre Remains Vibrant All-Year Round</b></p>	<p><i>Agree with all aims</i></p> <p><i>Aim 13 "all year round" businesses. This is good to see as tourism is not the only employment opportunity here. Help "all year round" businesses grow and provide more opportunities</i></p> <p><i>Agree with all aims</i></p>
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Objective 11A. Support business development that is appropriate in scale, type and location  
 Objective 12A. Safeguard and enhance employment spaces at Treceus Industrial Estate  
 Objective 12B. Support measures that reduce waste and minimise harm to the environment  
 Objective 13A. Control town centre uses

- *Support the development of new tourist facilities such as holiday parks or expansion of existing facilities. Safeguard remaining hotels.*
- *Agree that existing employment space should be safeguarded, and new employment space developed.*
- *11A, 12A 12B agree with all*
- *Agree shopper's car park fee, all year employment*
- *Local business need to be able to expand rather than see reductions in service*
- *but obj. 12A extend to businesses operating in South Quay units as we often feel forgotten about. Also cost of 'Licence to change' at South Quay units has held business expansion back*
- *Increased advertising/signage for local attractions such as Camel Trail etc. Help businesses promote all-year-round trade.*

- *Help to ensure the town centre remains vibrant by encouraging people to shop local and make use of local facilities such as the TIC which provides a lot of help and information to locals and visitors alike*
- *Support all-year-round employment instead of seasonal as Padstow is a year-round destination now*
- *Encourage another supermarket at top of town. competition for Tesco and more choice and convenience for residents and visitors alike*
- *Encourage use of car parks by charging a shopper's fee instead of a fee that accounts for visitors/locals alike which will encourage the town to become more competitive*
- *13A challenging to do with private ownership/landlords. Agree 12A and 12B. 11A, not sure this is a priority*
- *11A agree, 12A, 12B agree, 13A remove itinerant traders*
- *Support 11A, 12A, 12B*
- *Agree 13A try and secure diverse businesses in town that would support local residents interest. More food shops*
- *Tourism must be supported at all costs as it is so diverse and supports every business in Padstow from builders to bakes; decorators to fishermen*
- *Agree with Obj. 11A, 12A, 12B*
- *Improve road access to Padstow e.g. St Issey 'A' class road. Possible change 'B' class road to A39 to main road*
- *All-year-round employment is good for business. Control of parking in town centre. Local jobs for local people*
- *Obj. 12A not only Treceus. There are other industrial units around the harbour*
- *11A support local holiday sites to improve quality and types of accommodation on offer*

### **Community Wellbeing**

**Aim 14 Ensure Infrastructure is more than Adequate to Meet Changing Requirements**

*14-16 agree with all of the above*

*Agree with all*

**Aim 15 Maintain High-Quality Local Facilities for the Benefit of the Community and Visitors**

*Agree with all*

*Agree with all aims*

*Aim 15 agree, aim 14A agree*

**Aim 16 Ensure We Have a Sufficient Number and Variety of Recreational Spaces**

*Aim 16 support wholeheartedly*

*14, 15, 16 agree*

**Objective 14A. Promote the timely provision of physical and community infrastructure**

**Objective 14B. Encourage recycling and renewable energy use**

**Objective 15A. Support improvements and enhancements to existing community facilities**

**Objective 15B. Support measures that make tourism more sustainable and beneficial to the local community**

**Objective 16A. Ensure recreational spaces are sufficient to meet local demands**

**Objective 16B. Support initiatives that provide opportunities for young people**

- *Much needed youth catered for, especially indoor sports and leisure facilities*
- *Agree with all*
- *There should be a national recycling policy, so holiday-makers know how to recycle*
- *Obj. 14B business find it expensive to recycle and use renewable energy. Please help us. Obj. 16B yes please, youngsters need these opportunities*
- *Greater development for activities for youth. Access for recycling for businesses*
- *In priority 16b, 16A, 14A, 14B, 15A, 15B*
- *Need more indoor activities for tourists e.g. swimming pool. More parking for tourists*
- *Agree Obj. 15B, 16B. Community housing affordable and rentals will help boost community*
- *Provide more indoor facilities for recreation for locals and tourists alike e.g. swimming pool*
- *Support parking on the outskirts of the town to stop the continued congestion in the town itself*
- *More help for the youngsters e.g. youth club*
- *14B support*
- *Agree with all points. Ensure youth are catered for*
- *New medical and dental centre*
- *Recreational spaces must be protected at all costs for our children too many have already been lost*
- *Agree with all the points*
- *More bins in town, Middle Street, Landawell Street, Duke Street there are no bins*
- *More dog poo bins, especially in town centre*
- *Agree with all objectives*
- *Agree that a focus on youth involvement should be high on the agenda. There are existing groups that do well i.e. football club and sea cadets – should more be done to support these?*

## Appendix B Survey Results

Number of Survey Respondents:

Business size:	Business Location/Address			
	Town Centre	Trevone	Out-of-town	Home
<b>small</b>	10			1
<b>medium</b>	2		3	
<b>large</b>				
<b>Total:</b>	12	0	3	1

### Q1. What Would You Change in The Parish to Improve Your Business?

#### Town Centre Businesses

- *I hope all businesses and local authorities can work together to keep Padstow alive and it not becoming a ghost town. Support each other and help to get more local employment.*
- *If we could move to larger premises – i.e. purpose-built medical centre with accommodation for dentists*
- *Introduce a residents' parking scheme and additional parking out of town (park and ride) also a parking scheme for workers in the town as they take up all the available space in the roads*
- *Improve access to downtown businesses*
- *Help with promoting/advertising the Camel Trail and other leisure activities*
- *I would like to see the removal of all the street traders. More pressure must be put on our local MP and Government to change or amend the existing legislation*
- *Parking permit for local traders/plumbing/heating/gas/electrical etc i.e. a blue badge holder scheme*
- *Sounds daft but we need fibre broadband on South Quay. Lower ground rent*
- *Traffic wardens need to be here more often – whilst they now seem to use a degree of common sense when they are here (allowing people a short time to drop off in the busy town centre) when they are not here people quickly take advantage and park so as to obstruct the highway. There appears to be a diminishing police presence because of a lack of resources. we work closely with the police so i know they do what they can however it seems that several illegal activities that would previously have been followed up are now ignored because there are insufficient resources and/or no desire from prosecutors to pursue minor crimes*
- *Not necessarily a change but I would like to see more done by the way of connecting residents and visitors with their surroundings. Beyond the natural beauty of the area, there is so much by the way of culture and heritage that I believe would be of interest and would boost visitor numbers certainly during the quieter months (April, May, June and September). Businesses are open but not necessarily productive due to lower visitor numbers. I would also like to see more done to attract overseas visitors, Finally, perhaps some thought given to Local Energy Network.*
- *No more building in AONB*

#### Out of Town Businesses

- *Transport links with town i.e. footpaths, pavements, cycle lanes, improved bus stops. Road classification through St Issey should be 'B' class road*
- *Improve the footpath maintenance from Padstow Holiday Park to Tesco site. Possible up-grade to a cycle route.*
- *Double yellow lines opposite AAQ meats*

#### Home-workers

- *Stop 2<sup>nd</sup> homes extending to block view*

## Q.2. What Planning-Related Actions Would Improve Your Business?

### Town Centre Businesses

- *The restriction of 2<sup>nd</sup> homes let as holiday lets*
- *Ensure businesses have the ability to expand*
- *Increased signage and advertising*
- *The removal of all A-frames on the pavements and all other street furniture*
- *We need bigger doctor's surgery and schools etc as Padstow is growing. There is little growth for the above-mentioned objective (12a Safeguard and enhance employment spaces at Treceus Industrial Estate)*
- *Relaxation of the 'licence to change' costs/process to help expand businesses on South Quay*
- *There is a lack of available 'light industrial' space – in our business case, this means a lack of available storage space for essential equipment, fishing equipment and materials. We would like to store unsightly stuff off the site, but do not have anywhere available to purchase for these purposes. Another industrial estate close to town might help to promote local employment and start-up business, however where the land would come from I don't know*
- *In the long-term, planning actions would see an increase in local residents remaining in the neighbourhood that would in turn lead to a greater labour pool when looking to fill jobs that are created with people from the community.*
- *Support for businesses looking at ways of harnessing the environment to create and share energy.*
- *Support for existing camping and caravanning sites in offering alternative types of accommodation that would appeal to a wider customer base and help boost visitor numbers during the quieter months (April, May, June, September, October)*
- *Less visits of traffic wardens after 6pm*

### Out of Town Businesses

- *Flexibility between types of holiday accommodation*
- *Road access is poor via St Issey. This section is dangerous for large vehicle use. The 'B' road is the best route to Padstow. The bend near to Padstow Holiday Park could be improved if verge is increased outside Little Trelevel*
- *We struggle to get lorries to unload. Problem is getting worse and worse. Having to block road to unload in the street causing damage to my property*

## Q. 3. Any Other Comments?

### Town Centre Businesses

- *It would be helpful to have the gutter in market strand cleaned out and kept clean regularly*
- *Better parking at Treceus Industrial Estate for business – where our workshops/stores are located. We have very poor parking etc.*
- *Have the Town Council considered a business hub or conference centre for the town to support existing businesses and start-ups?*
- *Broadband services to the town seem patchy at times. We regularly experience VOIP phones dropping out in mid call because of internet failure. Quite often restore quickly, but apparently there is too much demand on the system.*
- *More parking for residents living in the town (centre) are. Keep Padstow as it is. No more builds or extensions. That's what tourists come to see and enjoy – 'old Padstow'.*

### Out of Town Businesses

- *Planning application for new house at Little Trelevel needs to ensure verge is set back in line with other properties on each side*
- *Need double yellow lines ASAP. We have been asking for help for the last 3-4 years and nothing has been done to enhance Treceus Industrial Estate. Need car park near or on the Industrial Estate, perhaps TJ huge car park be utilised (pay and display)*
- *Please can something be done about the parking on the estate, there are now so many cars here that it is getting difficult to get lorries in to unload. Some double yellow lines might well go some way to solving a problem that just keeps getting worse*

## Value of this type of Consultation?

	Yes	No	No reply
Useful	14		1



# PADSTOW TOWN COUNCIL

Station House

Kathy Pemberton

Station Road

Town Clerk

Padstow  
Cornwall

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Tel: 01841 532296



05 April 2018

Dear Business Operator

## **Re: Neighbourhood Plan - Business Consultation Sessions – Tuesday 17 April 2018**

As you will know, Padstow Town Council has been progressing with a Neighbourhood Development Plan for Padstow Parish. Most recently, we undertook public engagement sessions in February seeking views from the general community on a draft set of Aims and Objectives which had been developed. The outcome of these consultation sessions has now seen a set of working Aims and Objectives with which to continue our progress. We would now like to provide the business community with an opportunity to contribute to the plan. Therefore, we would like **to invite you to one of the following Neighbourhood Plan drop in sessions:**

**Date: Tuesday 17 April 2018**

**Venue: Council Chamber, Council Offices, Station House, Padstow**

**Times: 8 am - 11 am OR 4 pm - 7 pm**

Please note, this is a “drop in” and **you are not expected to stay for the whole slot.** You will be asked to comment on our draft Aims and Objectives and be given an opportunity to share your business aspirations, identify issues and suggest planning policies which could help your business to function better or prosper. Therefore, it’s suggested that a member of your team with a general overview would be best placed to attend.

The importance of consultation throughout this whole process cannot be over emphasised. Once completed, the Neighbourhood Plan is a statutory document that must be taken into account when planning authorities consider planning applications. Community wide consultation not only ensures that the Plan for our Parish represents the views of all our residents, but that as a legal document, our Neighbourhood plan can evidence that all stakeholders in the area have been consulted.

Any queries, of course please do not hesitate to contact me. We look forward to seeing you on the 17 April 2018.

With kind regards

Kathy Pemberton

Town Clerk

## Appendix D – Attendees and Respondents



<b>Tuesday 17 April 2018 (8 am - 11 am)</b>	
Jon Pascoe	Walkers Restaurants
Andy Airton	AA Quality Meats
Paul Blackmore	Padstow Plumbing Ltd
Dave Maddock-Brown	Gwyneth's Jewellery Shop
Julian Williams	Dow Sand Co. Ltd
Simon Freeman	Freeman Sails Ltd
Sally Mills	Well Parc
Charlie Watson-Smyth	Farmer
Phil Page	Trail Bike Hire
Jamie O'Gorman	Trail Bike Hire
<b>Tuesday 17 April 2018 (4 pm - 7 pm)</b>	
James O'Keefe	Padstow Tourist Information Centre
Edward Stein	Seafood Restaurant
Ian Fitzgerald	Seafood Restaurant
Karen Wich	B&B
John Barnes	Padstow Holiday Park
Peter Olivey	Cole, Rayment and White
Ross Macrae	Padstow Dental Practice
Cheryl Macrae	Padstow Dental Practice
Sarah Rickard	Golden Lion
Gareth Barnes	Padstow Holiday Park
Tina Evans	Symply Padstow
Keith Freeman	Freeman Sails Ltd
<b>By Mail, May 2018:</b>	
Rob Atkinson	Padstow Harbour Authority
Situ8 on behalf of Poltair Homes and Priddeaux-Brune	
Well Parc Hotel	

# PADSTOW TOWN COUNCIL

Station House

Kathy Pemberton

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Town Clerk

Padstow  
Cornwall

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27 April 2018

Dear Business Operator

## **Re: Neighbourhood Plan - Business Consultation Follow Up**

Further to my letter regarding our Business Consultation sessions on 17 April, I now enclose the responses received on the day. If you were unable to attend, there is still an opportunity for you to contribute. Similarly, if you attended but did not have time to complete a snap survey snap there is still time as a **follow-up consultation is open until Friday 18 May 2018.**

To participate, we are asking you to answer the enclosed snap survey and to view and comment on the Neighbourhood Plan's working set of Aims and Objectives. In your comments on the Aims and Objectives it would be helpful if you could:

- **Consider how** they might be achieved from the perspective of your business;
- **Identify issues** for local businesses you think we should tackle in the Neighbourhood Plan;
- **Suggest planning policies** that would improve the local area and/or may help your business to function better and prosper.

Comments and your answers to the survey can be sent by email to [ndp@padstow-tc.gov.uk](mailto:ndp@padstow-tc.gov.uk). An electronic version of the survey can be downloaded from the Town Council website [www.padstow-tc.gov.uk](http://www.padstow-tc.gov.uk). Alternatively you can post replies to: **Padstow Town Council, Council Offices, Station House, Station Road, Padstow PL28 8D**

The views of your business are important and will help enhance our understanding of the views of the business community as a whole. If you have any questions, please do not hesitate to contact us. The closing date for comment is **Friday 18 May 2018.** We look forward to hearing from you.

With kind regards

Kathy Pemberton

Town Clerk

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