

PADSTOW TOWN COUNCIL



SEASON TICKET POLICY

About Padstow Town Council Season Tickets

Padstow Town Council have a limited number of Season Tickets which are available to purchase. Application forms become available on the first working day of February each year at 9am. **Reminders will not be sent to previous ticket holders.** Season Tickets are allocated on a "first come, first served" basis and are all issued at the same time during the second week of March.

How much does a Season Ticket Cost?

Season Tickets cost £480 (£400 net + £80 VAT) with receipts issued upon request.

How long is a Season Ticket valid?

Season Tickets are annual lasting 12 months from 1 April to 31 March the following year. There are no variations.

Where can my Season Ticket be used?

The Lawns Car Park, Padstow, Cornwall PL28 8EB
The Railway Car Park, Padstow, Cornwall PL28 8DA

How do I apply and make payment?

A Season Ticket is reserved upon requesting an application form. Requests can be made by phone, in person or by email however in person requests will be prioritised. Requests, including those by email or voicemail, if received prior to 9.00am on the first date of sale will not be eligible. Reserved Season Tickets are held until the end of February, during which time completed applications and full payment must be made in order to proceed with a Season Ticket purchase. If at the end of February both form and payment have not been received, the reserved Season Ticket will be released.

Payment can be made by cheque made payable to: Padstow Town Council or by BACS payment to: Lloyds Bank, Sort Code 30-98-98, Account No 00620229. Payments made before confirmation of a reserved Season Ticket may be refunded.

Multiple vehicle use

Season Tickets can be issued with either a designated vehicle registration or designated property address. Applicants who wish to change their designation after a Season Ticket has been issued will be required to return the original Season Ticket and may be charged for its replacement.

Parking my vehicle

Season Tickets do not guarantee a space or benefit from designated parking. Vehicles can park in any available parking space except coach, motorhome or reserved spaces. If parked in a disabled space a valid disabled badge must be displayed. Season Ticket users must comply with The Padstow Town Council (Off-Street Parking Places) Order 2015 when using either car park. For example, vehicles must park wholly within a parking space, not park in any restricted areas i.e crossed hatching/yellow lines (without exception) and must display the Season Ticket clearly. A copy of the Order can be obtained from www.padstow-tc.gov.uk or by contacting the office.

Displaying my Season Ticket

Season Tickets must be displayed facing forward on the dashboard or fascia of the vehicle for the entire duration that it is in the car park. For full clarification Season Ticket users should refer specifically to Articles 6.7, 6.12 and 6.13 of The Padstow Town Council (Off-Street Parking Places) Order 2015. If a Season Ticket becomes illegible due to damage it will become invalid.

What if I lose my Season Ticket or it becomes damaged?

Replacement Season Tickets will incur the following charges:

- £20 for a first replacement
- £25 for a second replacement
- £30 for a third replacement
- Further replacement will be at the discretion of the Council.

Each replaced Season Ticket will become invalid and where possible should be returned to the Council Offices.

What if I no longer need my Season Ticket?

Season Tickets that are no longer required must be returned to the Council Offices and cannot be resold by the holder, to do so would make them invalid. Returned or unused Season Tickets are not eligible for a refund.

Excess Charges

Excess charges will be issued to any vehicles that breach The Padstow Town Council (Off-Street Parking Places) Order 2015. This includes Season Ticket holders/users who forget to display or improperly display their Season Ticket, leave their Season Ticket at home and fail to make an alternative valid payment or breach the Order in any other way.