

## Draft Padstow Cemetery Regulations 2024 – Consultation (29 January – 26 February 2024)

\*next to the Ref. number indicates that a comment has been shared verbally and is therefore summarised.

Response No	Comment (Received via online consultation/at drop-in/written/telephone)	Interpretation and Reaction	Comment Ref	LTOS Committee Response
	Q3: Do you have any questions, comments or concerns about the Draft Cemetery Regulations?			
1	Yes when I buried my husband's ashes I had specific instructions to size of Tablet. On the sight of cremation plot certain tablets are by far larger. Also you say about size of headstones. A specific headstone approx halfway down cemetery is by far outside this remit and the person concerned is not a local. So how/why are they exemption to rules	Expresses concern for consistency of permitted headstones and tablets.  Some tablet size exemptions made by Council since 2014 (year formal regs introduced) to match previously permitted tablets. No known headstone exemptions in that time. By having regulations, Council can better ensure equal treatment for all.	1	No change necessary as a result of comment.
4	No	Supports draft regulations.	2	No change necessary as a result of comment.
5	No	Supports draft regulations.	3	No change necessary as a result of comment.
7	When will we know if these are accepted.	No comments or concerns expressed.	4	No change necessary as a result of comment.
9*	Generally, make perfect sense	Expresses general support for the regulations	5	No change necessary as a result of comment.
9*	Section 3 (re memorial sizes). On Lawn grave, desk vase tablet 18" x 18" is permitted but permitted cremation tablet is only 14" x 9". 14" x 9" isn't big enough. A tablet that is 18" x 18" would be more noticeable and is a better space for wording memorialising 2 people. Should be specified that tablets are placed on concrete – would be better protected from mowing/strimming.	Suggests change to permitted cremation plaque size on Lawn Graves in the Cemetery Extension and Roadside Extension.	6	To amend the permitted cremation plaque size on lawn graves to 18" x 18" to match the size of permitted desk vase tablets.
10*	Concerned that strimming around graves creates mess over headstones and memorials which is just left.	Expresses concern over care taken by outside team at cemetery. Respondent advised that hadn't noticed the issue since it had been raised to Council in April 2023. Suggests new working practices are being applied with success.	7	No change necessary as a result of comment.

10*	Consider some graves in cemetery look "awful".	Expresses concern for appearance of some graves. Demonstrates how individuals differ in their definitions and thoughts on suitability and whether something is well kept.  Comment supports the need for regulations which allow for the cemetery to be managed in an impartial and fair way.	8	No change necessary as a result of comment.
	Q7: Do you have any questions, comments or concerns about sections 8. and 9. of the Draft Cemetery Regulations?			
1	You need to ensure that these rules are followed. On many occasions I have gone to cremation plot to place flowers and certain areas are overrun with memorabilia	Expresses concern for appearance of some graves and consistency. Demonstrates how individuals differ in their definitions and thoughts on suitability and whether something is well kept.  Comment supports the need for regulations which allow for the cemetery to be managed in an impartial and fair way.  Comment supports the need for a system for managing regulation infringements.	9	No change necessary as a result of comment.
3	I believe you should let relatives plant small flowers and place memorabilia on their family graves as they see fit. If it is going to be a h&s issue then families would understand and tend to the plots themselves.	Expresses desire for planting on graves.	10	No change necessary as a result of comment.
7	I think these are a good compromise.	Comment supports sections 8 and 9 of the draft regulations.	11	No change necessary as a result of comment.
9*	If memorial items can now be placed on top of cremation plaques. Could the integral flower vase in cremation extension now be optional? Would allow more space for text and would also make the graves of those who can't visit with flowers regularly look better.	Suggests change to permitted cremation plaque in the cremation extension area.	12	To make the integral vase hole for cremation tablets in the cremation extension area optional.

10*	Feel that any items left on graves by children, in particular windmills, should be allowed provided they are not in the way.	Expresses desire for greater variety of memorabilia on graves.  Draft regulations expand the objects and materials previously permitted on grave spaces in an attempt to be less restrictive to families whilst balancing the needs of the wider cemetery.	13	To note comment but continue with no change necessary.
11	We believe that the practices and the areas used for mementoes etc in the Original Cremation Area prior to 2014 should remain as they have always been, particularly as you have decided to keep everything in the Original Section prior to 2014, as it is.  Prior to 2014 there was no designated dimensions to the Original Cremated remains site and in a lot of cases areas adjacent to memorial plaques have been used for mementoes, vases and the planting of bulbs etc. You must remember that a lot of the much older Cremation plaques do not have any facility for a vase within the plaque and your suggestion that memorials, flowers or potted plants should be placed on the plaque, therefore covering any inscriptions, is not really acceptable. The securing of such mementoes etc will also be almost impossible. I accept that any new interments in this area should comply but I strongly feel that the existing ones should remain as they are.	Evidence of possible miscommunication. Draft regulations apply to all areas of Padstow cemetery including Original Section.  Many cremation plots in the Original Cremation area are infringing the 2021 (formerly 2014) regulations. The draft regulations actually permit more mementoes.  The are no "areas adjacent to memorial plaques" in the original cremation area, the area is made up of 90 graves though not all graves have plaques and may appear empty. The placing of items next to cremation plaques has always been an encroachment of another grave. The new regulations include a clear, consistent and fair approach to managing regulation infringements going forwards.	14	To note criticism and acknowledge a lack of consistency/clarification around cremation plaques by previous administrations has led to confusion over permitted practices. No change necessary a result
12	Metric measurements of DMA are incorrect.	Points out typing error	15	Correct any references to 18" being 300mm to 450mm (typing error).
	Q8: Do you have any questions, comments or concerns about the proposed Procedure For Managing Regulation Infringements?			
1	Yes ensure that all follow the rules. Whilst I respect others ways of grieving and how they wish their way of marking their family graves. It needs to be done tastefully and respectfully	Expresses concern for appearance of some graves and consistency. Demonstrates how individuals differ in their definitions and thoughts on suitability and whether something is well kept.	16	No change necessary as a result of comment.

		<p>Comment supports the need for regulations which allow for the cemetery to be managed in an impartial and fair way.</p> <p>Comment supports the need for a system for managing regulation infringements.</p>		
3	I do not believe you should [not] remove items from relatives graves without first informing the family and asking them to remove.	<p>Expresses concern for removal of items from graves.</p> <p>It is not practical or possible to contact all EROB owners every time items need to be removed from graves. Sometimes items are left at key times of year, e.g Christmas by relatives who are unable to visit often. These are left to deteriorate. EROB owners are also not always aware that other relatives are placing non permitted items on a grave. The proposed procedure for managing regulation infringements, ensures that items removed are, as best they can be, stored safely in a dedicated area where their owner can locate them.</p>	17	To note comment but continue with draft approach, no change necessary as a result.
5	No	Supports procedure for managing regulation infringements.	18	No change necessary as a result of comment.
7	No	Supports procedure for managing regulation infringements.	19	No change necessary as a result of comment.
8	yes	Suggests concern regarding procedure for managing regulation infringements.	20	No change necessary as a result of comment.
	Q9: Are there any further ways in which you think the Council could raise awareness of the Padstow Cemetery Regulations?			
3	No	Suggest support for current/proposed practices.	21	No change necessary as a result of comment.
7	New signage is really good.	Supports proposal for improved signage and acknowledges temporary signage in situ.	22	No change necessary as a result of comment.

8	Yes	Suggests there are further ways Council can raise awareness of regulations. No further explanation or comment to consider.	23	No change necessary as a result of comment.
11	We understand that a Notice Board is to be placed in a prominent position and we believe this should be carried out as a matter of urgency. Not everyone has online facilities, therefore, it is very important that the Notice Board will display all important information regarding the Cemetery.	Supports proposal for improved signage.  Signage will be installed as soon as practicable following agreement of the 2024 regulations.	24	No change necessary as a result of comment.
11	Telephone and emails should be used as a method of communicating with people as they tend to stay the same, whereas addresses do change and people forget to notify you.	Where under the procedure for managing regulation infringement it is necessary to contact the owner of an EROB, the procedure states – "In the first instance, where possible, this contact will be by telephone and followed by a letter or email outlining the same."	25	No change necessary as a result of comment.
11	All burial applications should be given the full Cemetery Rules	Wishes all burial applicants to be given written copy of Cemetery Regulations.  At present, burial applications are made on a Notice of Interment Form. The form includes an information sheet outlining key information to applicants and highlighting how to obtain a copy of the full Cemetery Regulations. There is a section on the Notice of Interment for applicants to confirm they have read the information sheet. The Cemetery Regulations are also referred to in the paperwork for reserving a plot, and arranging a memorial. References to the regulations advise that these can be viewed online or by contacting the council office.	26	To note comment but continue with current approach, no change necessary as a result.