

# PADSTOW TOWN COUNCIL

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## PADSTOW TOWN COUNCIL GENERAL PRIVACY NOTICE

### **Introduction**

“Personal data” is any information about a living individual which allows them to be identified from that data.

Padstow Town Council holds personal data about employees, residents, suppliers and other individuals for a variety of Council purposes. Indeed when you contact Padstow Town Council you may provide personal information such as name, address, email address, phone number in order that we may deal with your enquiry.

### **Purpose**

In order to deal with your enquiry, respond to your correspondence, offer advice, provide information, deal with financial matters, such as sending invoices and receipts or any other matter relating to service provision and for the Council to perform its tasks, it is necessary to store and process your personal information.

Some of our processing and sharing is necessary to undertake our powers and obligations as a public authority. The Rights to Process are below. However, sometimes the use of your personal data requires your consent. We will first obtain your consent to that use.

### **Padstow Town Council Right to Process Information**

Padstow Town Council is required to process all personal data lawfully, fairly and in a transparent manner. Processing is only lawful if there is a lawful basis under Article 6.

At least one of these must apply whenever personal data is processed, as follows:-

- a) the data subject has given consent to the processing of his or her personal data for one or more specific purposes;
- b) processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;
- c) processing is necessary for compliance with a legal obligation to which the controller is subject;
- d) processing is necessary in order to protect the vital interests of the data subject or of another natural person;

- e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- f) processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

**The Council will comply with data protection law. This says that the personal data we hold about you must be:-**

- Used lawfully, fairly and in a transparent way
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes we have told you about and limited only to those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purposes we have told you about.
- Kept and destroyed securely including ensuring that appropriate technical and security measures are in place to protect your personal data to protect personal data from loss, misuse, unauthorised access and disclosure.

**Information Security**

Padstow Town Council cares to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and relevant policies.

We will only keep your data for the purpose it was collected for and only for as long as is necessary, after which it will be deleted or shredded.

**YOUR RIGHTS**

**Access to Information**

You have the right to request access to the information we have on you. You can do this by contacting us by email or post. You will be required to provide proof of identity.

**Information Correction**

If you believe that the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate.

**Information Deletion**

If you wish Padstow Town Council to delete the information about you, please contact us. Upon request we will contact you and let you know if we are able to comply or if we have a legal obligation to continue to process your data.

**Right to Object**

If you believe that your data is not being processed for the purpose it has been collected for, you may object, please contact us.

**Rights Related to Automated Decision Making and Profiling**

Padstow Town Council does not use automated decision making or profiling of personal data.

## **TO SUM UP**

In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information and service provision.

We do not use profiling, we do not sell your data to third parties or pass your data to third parties unless there is legal obligation to do so. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We constantly review our Privacy Policies to keep it up to date in protecting your data.

## **Complaints**

If you have a complaint regarding the way your personal data has been processed you may make a complaint to the Town Clerk, Padstow Town Council as per the contact details below or the Information Commissioners Office:

[casework@ico.org.uk](mailto:casework@ico.org.uk) Tel: 0303 123 1113.

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Council Offices  
Station House  
Station Road  
Padstow  
Cornwall  
PL28 8DA

Kathy Pemberton  
Town Clerk  
Email: [enquiries@padstow-tc.gov.uk](mailto:enquiries@padstow-tc.gov.uk)  
Website: [www.padstow-tc.gov.uk](http://www.padstow-tc.gov.uk)  
Tel: 01841 532296